Caring for you

The **co-operative** funeralcare Central England Co-operative

Our commitments

- We will provide you with a dedicated team of
 trained colleagues who'll offer advice on all
 funeral-related matters and help you make
 funeral arrangements.
- We will help you arrange a funeral that celebrates your loved one's life in a way they would truly appreciate. If you have any special requests or questions, we'll guide you on how to add personal touches to the funeral service.
- We will arrange the date and time for the funeral ceremony, including liaising with third parties such as the officiant, cemetery or crematorium. We will also pay fees on your behalf to these third parties, simplifying costs into one payment.
- We will take care of all documentation including forwarding to the appropriate authorities.
- We can offer you advice on floral tributes, masonry services, order of service, newspaper notices, complimentary online obituaries and any other services you may require.

- We offer a wide selection of coffins and caskets in a range of tasteful styles to suit you and your loved one, including: personalised, traditional and eco-friendly options. You will be able to view a full range of options at the time of arrangement.
- We will discuss the options for your loved one's clothing and what they can be dressed in, as well as items you may wish to place with them.
- Our Funeral Director will confirm everything before the funeral, as well as providing you with a team of funeral professionals to support you on the day. Our fleet of vehicles can provide the transport to and from the funeral service.
- We provide a 24-hour service supporting you up to the time of the funeral and an advice service afterwards.
- We will take care of all arrangements and documentation for repatriation in and out of the country.



Caring for you

Thank you for choosing us as your Funeral Director. We will be by your side every step of the way, providing a personal service, tailored to meet your needs and support you and your family.

We have created this booklet to help you create the right funeral for your loved one. It contains a step-by-step guide to funeral planning, covering all the main considerations and explaining how we can help.

Take a little time to go through the guide and if you need any support, we're here for you. There's an index of our funeral homes at the back of this brochure or visit **www.centralengland.coop/funeral** to find your nearest location. Our colleagues understand just how important it is to have a helping hand in your time of need and are available 24 hours a day.

Caring for your loved one

A dedicated team of trained colleagues will bring your loved one into our care. We will look after your loved one ensuring dignity, respect and careful consideration of all faiths. We provide the facility to pay your last respects in our Remembrance Rooms if you wish.

Our Remembrance Rooms provide a private, secure place for family and friends to pay their respects before the funeral. This is a personal choice; many people take great comfort in visiting their loved one. Others choose not to visit their loved one as they wish to remember them as they were. Others wish to have their loved one brought home or taken into a church the night before the funeral. We'll take you through all the options available to you.

When death happens at home

Inform your doctor or health professional as soon as possible to come and certify the death at home. If the doctor is aware that death is due to natural causes, then they will issue the Medical Certificate.

If your loved one's death was sudden or unexpected whilst at home, the Coroner may need to be involved. You will be informed if this is the case.

Contact us:

After informing the doctor, you should contact our funeral home. We will arrange a suitable time, day or night, to visit you to bring your loved one into our care.

When death happens in hospital

The hospital staff will support you with advice initially and you will be referred to the bereavement office which will issue you with the Medical Certificate. Our trained colleagues will liaise with the bereavement office to bring your loved one into our care. Where the death was sudden or unexpected, the Coroner may need to be involved. You will be informed if this is the case.

Contact us:

Contact our funeral home. We will liaise with the hospital to arrange a suitable time to bring your loved one into our care.

When someone dies suddenly

When someone dies unexpectedly, it is normal for the Coroner (England, Wales and Northern Ireland) to be involved. There are many reasons why this can happen, for example the Coroner is automatically involved in most sudden or unexpected deaths, especially if the person who has passed away has not been under a doctor's care on a regular basis. The paramedics, or any police involved, will inform the relevant Coroner's office.

Contact us:

Contact our funeral home as soon as possible. We can advise on the procedures involved and liaise with the Coroner.

Please call us at any time with any questions you might have. During the day one of our colleagues will be able to assist you. Outside of working hours we have a dedicated care team who will also be able to support you.

Telephone numbers for your chosen funeral home can be found at the back of this brochure or on our website: **www.centralengland.coop/funeral**

We're here for you every step of the way.

We aim to make the sun shine on a dark day.

We want to enhance memories and love by offering the best care and choice for our families, our members and our community.

Step 2 Informing the Registrar

In England, Wales and Northern Ireland, the Registrar must be informed of the death within five working days. This must happen before the funeral can take place and can be completed by any one of the following people:

- A relative of your loved one.
- The person taking responsibility of the funeral arrangements.
- Any person present at the death.
- The occupier of the premises where death occurred.

It's a good idea to arrange an appointment with the Registrar's office.

To find your relevant Registrar's office visit: www.gov.uk/register-offices

We can do this for you and can accompany you if you wish. However we are unable to register the death on your behalf.

Information the Registrar needs:

- Full name (and details of any names previously used, e.g. maiden name).
- Date and place of birth.
- Date and place of death.
- Their usual address.
- Occupation.
- Whether they had a pension, or an allowance from public funds.
- Name, occupation and date of birth of the surviving spouse (if married).
- Medical Certificate of Cause of Death (issued by either the doctor or the hospital).
- National Health Service Medical Card (if available).
- The full name and usual address of the person registering the death, as well as the reason they are the informant.

Some Registrar's offices offer the "Tell Us Once" service that lets you report the death to most government organisations in one go. Your Registrar will inform you if this service is available in your area and provide you with a contact number and unique reference code to enable you to use the service.

More information on this service can be found at: www.gov.uk/after-a-death/organisations-you-need-to-contact-and-tell-us-once

Once you have registered the death, the Registrar will give you two certificates:

A Certificate for Burial or Cremation:

This is given to the funeral director before the funeral takes place (unless the Coroner is involved).

• A Certified Copy of an Entry:

Often known as the Death Certificate. This is required by all legal and financial organisations. Extra copies can be obtained for a small fee.

Step 3 Making funeral arrangements

You can contact us to arrange a convenient time for you to make funeral arrangements within your chosen funeral home. Alternatively you can request that one of our colleagues books an appointment to visit you at home.

You do not need to wait to register the death before making contact. We can discuss your requirements and, in some circumstances, make a provisional booking for you until you obtain the relevant certification. You can find your nearest funeral home by referring to the address list at the back of this brochure or visit: www.centralengland.coop/funeral

The person responsible for making the funeral arrangements will usually be a relative or someone appointed in the will. This person becomes our client and will take responsibility for making decisions about the funeral arrangements, as well as settling the account. We maintain contact with the client throughout the funeral process - during the time before the funeral, on the day and after the funeral has taken place.

Decisions around the funeral service

Your loved one may have created provisions in their will, taken out a pre-paid plan or discussed their funeral wishes with you. If this is not the case, you and your family will need to choose what you feel is appropriate.

We commit to helping and advising you every step of the way. It is important you take time to consider the following:

- Whether to have a burial or cremation.
- The date and time of the service.
- Where the funeral will take place church, crematorium chapel, cemetery chapel, graveside or elsewhere.
- The type of ceremony and who will officiate a minister, religious leader, humanist, family relative or a friend.
- Choice of music hymns, songs or live music.
- Choice of readings and poems.
- Writing the eulogy.
- Service stationery and photographs.
- Whether to have flowers, charity donations or both.
- If an obituary or funeral notice is required for the newspaper.
- What you would like your loved one to wear.
- Choice of coffin style and finish.





Step 4 Considerations for...

Burial arrangements

As well as a churchyard or cemetery, we can help with burial in a family vault or even at sea. Woodland or nature reserve burial sites are also available, where trees or wildflowers are planted instead of headstones and memorials. Consideration should be given to your preferred choice of memorial to ensure the chosen area is suitable. Your funeral arranger can advise.

Burial plots

If a space has already been purchased or reserved in a cemetery, there will be a Grant of Exclusive Right of Burial (The Deeds) which may be with your loved one's personal documents. You'll need this before the burial can take place. We can also arrange the purchase of a new burial plot should one be needed.

We'll advise you on the fees applicable and make arrangements for:

- Purchasing a new grave or plot.
- Preparing the grave.
- The fixing of a masonry memorial.

Cremation arrangements

If you think cremation is more fitting, you can still opt to hold a full funeral service at the crematorium chapel beforehand, or hold it at a different location first. Most crematoria incorporate a chapel. However you may wish to hold a service in church or another location before the service of committal at the crematorium chapel.

Cremated remains can be scattered, buried, kept or transformed - just ask us for advice. Whatever you decide, we can take care of the necessary arrangements for you.

Repatriation

If the funeral is to take place abroad, we can make all the necessary arrangements for you.

Offering you choice

We believe that families should have as much information as possible to help arrange their loved one's funeral. We will listen to you, guide you and offer you choice when it comes to services we can provide.

By looking at many different ways in which people say goodbye we hope to help you with your own choices and support you with your loved one's funeral arrangements.

Many families now see the funeral as a way of celebrating a loved one's life rather than simply mourning their death.

We can provide you with a wide range of choices which can give you the opportunity to celebrate the life of your loved one; their personality, their passions and your memories.

Depending on your requirements, we can co-ordinate floral tributes, masonry services, choice of coffin, order of service, newspaper notices, a complimentary online obituary and any other services you may choose.

Step 5 After the Funeral Service

As well as allowing family and friends to have a chance to meet up, chat and reminisce, a reception also serves a practical purpose in providing refreshments for mourners who've travelled a long way to get to the funeral.

Whatever you're planning, just ask us for a helping hand.

We can also help by arranging the following:

 Acknowledgement notices in a newspaper

A chance to thank everyone for their support and wishes.

Monumental masonry

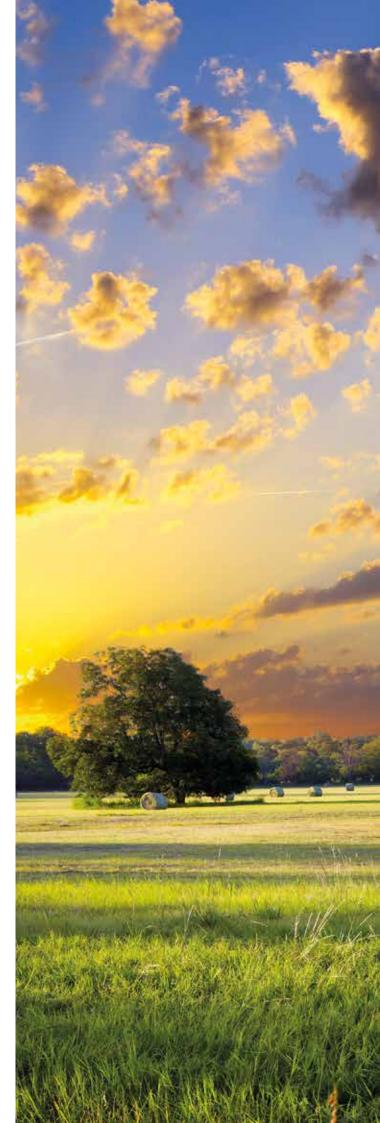
Providing a comforting place for friends and family to visit after a burial or an interment of cremated remains takes place.

Other memorials

Such as the book of remembrance, a plaque, bench, tree or online memorial.

Gifts and donations

Many people set up a donation to benefit a charity. You can do this by creating an online memorial which we can set up on your behalf. Not only does this allow you to create a private forum for families and friends to access and leave messages, but you can also link with JustGiving to make donations to your chosen charity.



We will be here for you and your loved one on their final journey.

- -

We will support and guide you in making their journey unique to enhance memories and love.



Step 6 Handling Your Loved One's Estate

The funeral is one of the first things to be arranged when a loved one passes away. What follows are the legal, tax and administrative matters concerning their affairs and estate, many of which need to be attended to immediately.

Immediate considerations

There are many pressing questions to address when a loved one passes away:

- Are there any insurance issues on vehicles and properties?
- Is there now an unoccupied property and what needs to be done?
- Do benefits need to be stopped and is the surviving spouse/civil partner entitled to any future benefits or rent/tax rebates?
- Who needs to be notified of the death?
- Where do you go for bereavement support?
- How do you prevent unwanted future mail being received?

Who needs to be notified of the death

Many organisations will need to be notified of the death, depending upon the circumstances. These could include:

- Banks and building societies for savings and investments.
- Financial institutions for loans, credit agreements and standing orders.
- Insurers and utility companies for change of name such as motor and house insurance and all household utility bills.
- Many others including employer, tax office, pensions departments, Driver and Vehicle Licensing Agency (DVLA), family doctor, passport office, hospital and Department for Work and Pensions (DWP).

Dealing with a loved one's estate

The administration of the estate covers legal, tax and administrative work and can be both complex and time-consuming. Our dedicated legal experts at Co-operative Legal Services can:

- Explain what Probate is to you and advise on whether it is required.
- Explain the steps to take when Probate is and is not required.
- Help you identify who has the legal right to administer the estate known as the Personal Representative.
- Explain the role of the Personal Representative and their liability for any mistakes or errors.

Financial and Legal services

Financial and legal concerns don't need to be a burden. As our client, you're entitled to free legal advice to help with any complicated financial issues, such as Probate. Our legal partners will be in touch with you before the funeral to offer complimentary advice on their services. If you do not wish to be contacted, please inform your funeral arranger.

Administering the Estate

If your loved one's estate is worth more than £5,000 (in sole name), you may need to appoint an administrator and handle the Grant of Probate or Letters of Administration to release funds for bills and funeral costs. Our legal partners can help you with this.



Pre-Paid Funeral Plans

Our Funeral Plan is a simple way of paying towards the cost of your funeral in advance, whilst at the same time making sure that your personal wishes are recorded in every detail.

Why are Funeral Plans such a good idea?

By being prepared and taking care of things now, you will be helping your family by reducing some of the emotional and financial burdens when the time comes. You can also protect yourself from rising funeral costs by securing the cost of your funeral today. The cost of a typical funeral has almost doubled in the last decade and is set to continue to rise at a similar rate*. No matter how much funeral expenses increase, choosing a Funeral Plan means that your family will have nothing more to pay for the chosen services in your Plan when the funeral takes place. There is also the opportunity for you to personalise your funeral by expressing your particular wishes to us.

Choice and Affordability

Our Funeral Directors will use their expert knowledge to guide you through all the choices from our selection of Pre-paid Funeral Plans. We are able to offer a wide choice of payment options, whether you want a burial or cremation. They include all the necessary services to meet your specific requirements.

To make things as affordable as possible, you can choose to pay in one single payment or by spreading the cost over a set period of 12, 24, 36 or 60 months.

A name you can trust

As funeral planning experts, with over 70 years' experience in arranging funerals, our funeral homes promise to provide families with individual support, care and reassurance when it matters most.

To find out more about making funeral arrangements in advance or to receive further information, you can either visit or telephone your local funeral home, arrange for a visit in the comfort of your own home, visit our website:

www.centralengland.coop/funeral or call our team on 0800 454 552 at any time.

*Mintel consultancy services for The Co-operative Funeralcare Nov 2014



Funeral Wishes

We believe everyone has the right to a dignified, professional funeral service; a service that respects your wishes and allows loved ones to say a final farewell in the manner you have chosen. In addition to the Pre-paid Funeral Plan service, our Funeral Wishes service is available to those who wish to arrange their funeral details but do not wish to make a financial commitment at this stage.

As well as making sure you receive the service of your choice, a Funeral Wishes Certificate spares loved ones the upset of making decisions that can be difficult.

The Funeral Wishes service is free of charge and available to anyone. All you need to do is complete a simple form and return it to one of our funeral homes so that your wishes are clear at the time of need.

For further information call **0800 454 552**, visit **www.centralengland.coop/funeralwishes** or write to Funeral Services, Central House, Hermes Road, Lichfield, Staffordshire WS13 6RH.

Cambridgeshire

The Co-operative Funeralcare incorporating J H Landin & Son Funeral Directors 72 High Street

Chatteris

PE16 6NN Tel: 01354 760072 chatteris.funeral@centralengland.coop www.jhlandin.co.uk

A Coley & Son Funeral Directors Quaker House West Street **Crowland** Peterborough PE6 0EE Tel: 01733 211968 crowland.funeral@centralengland.coop www.acoleyandson.co.uk

R J Scholes Funeral Service 4 Horsegate **Deeping St James** Peterborough PE6 8EN Tel: 01778 380659 deeping.funeral@centralengland.coop www.rjscholes.co.uk

The Co-operative Funeralcare 3 St Peters Road **Huntingdon** PE29 7AA Tel: 01480 458360

huntingdon.funeral@centralengland.coop

George James & Son Funeral Service incorporating Brewins City Road **March** PE15 9LT Tel: 01354 652208 march.funeral@centralengland.coop www.georgejamesandson.co.uk

The Co-operative Funeralcare Fitzwilliam Street

Peterborough

PE1 2RX Tel: 01733 763366 peterborough.funeral@centralengland.coop

Watkins and Stafford Funeral Service 24-26 Fitzwilliam Street **Peterborough** PE1 2RX Tel: 01733 565415

Tel: 01733 565415 watkins&stafford.funeral@centralengland.coop www.watkinsandstafford.co.uk The Co-operative Funeralcare 98 Green End Road **Sawtry** Huntingdon PE28 5UZ Tel: 01487 830291 sawtry.funeral@centralengland.coop

Dennis Easton Funeral Services The Lodge 1 Broad Leas **St Ives** PE27 5PU Tel: 01480 463019 stives.funeral@centralengland.coop www.denniseaston.co.uk

The Co-operative Funeralcare 1 Huntingdon Street **St Neots** PE19 1BG Tel: 01480 210780 stneots.funeral@centralengland.coop

The Co-operative Funeralcare Peterborough Road **Stanground** Peterborough PE2 8RB Tel: 01733 426860 stanground.funeral@centralengland.coop

The Co-operative Funeralcare Crowson House 1150 Lincoln Road **Werrington**

Peterborough PE4 6LQ Tel: 01733 225770 werrington.funeral@centralengland.coop

HE Bull & Son Funeral Service 61 Inhams Road **Whittlesey** Peterborough PE7 1TT Tel: 01733 203573 whittlesey.funeral@centralengland.coop www.hebull.co.uk

The Co-operative Funeralcare 37 Norwich Road **Wisbech** PE13 2AD Tel: 01945 475495 wisbech.funeral@centralengland.coop

Cambridgeshire continued

M J Claypole Funeral Directors 37 Main Street **Yaxley** Peterborough PE7 3LZ Tel: 01733 240252 yaxley.funeral@centralengland.coop www.mjclaypole.co.uk

Derbyshire

A Storer and Sons Funeral Service 173 Nottingham Road Somercotes **Alfreton** DE55 4JG Tel: 01773 602942 alfreton.funeral@centralengland.coop www.astorer.co.uk

The Co-operative Funeralcare 798 Osmaston Road

Allenton DE24 9AA Tel: 01332 349925 allenton.funeral@centralengland.coop

The Co-operative Funeralcare incorporating Derby & District Funeral Services Birchover Way Unit 4a Park Farm Centre **Allestree** DE22 2QN Tel: 01332 550033 allestree.funeral@centralengland.coop

The Co-operative Funeralcare 1 Brookside **Belper** DE56 1UR Tel: 01773 820201 belper.funeral@centralengland.coc

The Co-operative Funeralcare 113 Victoria Avenue **Borrowash** DE72 3HF Tel: 01332 661595 borrowash.funeral@centralengland.coop

The Co-operative Funeralcare incorporating Donald Clark Funeral Directors 14 Borough Street

Castle Donington Derby DE74 2LA Tel: 01332 811381 castledonington.funeral@centralengland.coop The Co-operative Funeralcare 177 Chaddesden Lane **Chaddesden** DE21 6LJ Tel: 01332 281442 chaddesden.funeral@centralengland.coop

The Co-operative Funeralcare 55 West Bars **Chesterfield** S40 1AZ Tel: 01246 220201 chesterfield.funeral@centralengland.coop

The Co-operative Funeralcare 13 High Street **Clay Cross** Chesterfield S45 9DX Tel: 01246 862142 claycross.funeral@centralengland.coo

The Co-operative Funeralcare 73 Normanton Road **Derby** DE1 2GH Tel: 01332 344070 derby.funeral@centralengland.coop

The Co-operative Funeralcare 63 Pentland Road Dronfield Woodhouse **Dronfield** S18 8ZQ Tel: 01246 414553 dronfield.funeral@centralengland.coop

J H Grice Funeral Service 21a Station Road Hatton Derby DE65 5EL Tel: 01283 812192 hatton@centralengland.coop www.jhgrice.co.uk

Derbyshire continued

The Co-operative Funeralcare Holbrook Street **Heanor** DE75 7AY Tel: 01773 713089 heanor.funeral@centralengland.coop

The Co-operative Funeralcare 57 Lower Stanton Road **Ilkeston** DE7 4LR Tel: 01159 327687

W B Bradford Funeral Service Loudon House 45 High Street **Measham**

DE12 /HR Tel: 01530 270380 measham@centralengland.coop www.wbbradford.co.uk

The Co-operative Funeralcare 5-7 Uttoxeter Road

Mickleover DE3 0DA Tel: 01332 517301 mickleover.funeral@centralengland.coop

The Co-operative Funeralcare 5 Nottingham Road **Ripley** DE5 3DJ Tel: 01773 570136 ripley.funeral@centralengland.coo

The Co-operative Funeralcare Unit 1 District Centre **Sinfin** DE24 3DS Tel: 01332 271088 sinfin.funeral@centralengland.coor

Leicestershire

A E Grice Funeral Service 4 Derby Road **Ashby-de-la-Zouch** LE65 2HE Tel: 01530 412229 ashby@centralengland.coop www.aegrice.co.uk The Co-operative Funeralcare 63/67 Sitwell Street **Spondon** DE21 7FH Tel: 01332 664976 spondon.funeral@centralengland.coo

The Co-operative Funeralcare 2 Market Street **Staveley** Chesterfield S43 3UT Tel: 01246 472535 staveley.funeral@centralengland.coop

Ward & Brewin Funeral Service 20 West Street **Swadlincote** DE11 9DE Tel: 01283 215969 swadlincote@centralengland.coop www.wardandbrewin.co.uk

Ward & Brewin Funeral Service 1 High Street Woodville DE11 7EH Tel: 01283 218172 woodville@centralengland.coop www.wardandbrewin.co.uk

The Co-operative Funeralcare 1-3 Crossways **Birstall** LE4 4ED Tel: 0116 267 1624 birstall.funeral@centralengland.coc

Leicestershire continued

The Co-operative Funeralcare 9 Lutterworth Road **Blaby** LE8 4DW Tel: 0116 278 4237 blaby.funeral@centralengland.coop

The Co-operative Funeralcare 128 London Road

Coalville

LE67 3JD Tel: 01530 836703 coalville.funeral@centralengland.coop

The Co-operative Funeralcare 1-3 Central Street

Countesthorpe LE8 5QJ Tel: 0116 278 9124 countesthorpe.funeral@centralengland.coop

The Co-operative Funeralcare 12b Tournament Road **Glenfield** LE3 8FP Tel: 0116 232 2373 glenfield.funeral@centralengland.coop

McCartneys Funeral Service 47 Coventry Road

Hinckley

LE10 0JR Tel: 01455 637138 hinckley@centralengland.coop www.mccartneysfuneral.co.uk

The Co-operative Funeralcare 753 Aylestone Road

Leicester

LE2 8TG Tel: 0116 283 2500 aylestoneroad.funeral@centralengland.coop

Abbey Oak Funeral Services 10-12 Buckminster Road

Leicester

LE3 9AR Tel: 0116 251 5639 leicesterabbeyoak.funeral@centralengland.coop www.abbeyoakfuneral.co.uk

The Co-operative Funeralcare 131 Humberstone Road **Leicester** LE5 3AD Tel: 0116 251 6906 humberstoneroad.funeral@centralengland.coop Asian Funeral Company 233 Melton Road **Leicester** LE4 7AN Tel: 0116 261 1171 asian.funeral@centralengland.coop

The Co-operative Funeralcare 511 Welford Road **Leicester** LE2 6BN Tel: 0116 270 3111 welfordroad.funeral@centralengland.coop

The Co-operative Funeralcare 143 Wyngate Drive **Leicester** LE3 0UW Tel: 0116 255 3001 wyngate-leicester.funeral@centralengland.coop

Swanns Funeral Service 4 Bridge Street **Loughborough** LE11 1NQ Tel: 01509 263032 swanns.funeral@centralengland.coop www.swannsfuneral.co.uk

The Co-operative Funeralcare 33 Pinfold Gate **Loughborough** LE11 1BE Tel: 01509 215331 loughborough.funeral@centralengland.coop

The Co-operative Funeralcare 1 George Street **Lutterworth** LE17 4EG Tel 01455 558713 lutterworth.funeral@centralengland.coop

The Co-operative Funeralcare Coventry Road **Market Harborough** LE16 9BX Tel: 01858 431012 mktharborough.funeral@centralengland.coop

The Co-operative Funeralcare 33 Scalford Road **Melton Mowbray** LE13 1JY Tel: 01664 481201 meltonmowbray.funeral@centralengland.coop

Leicestershire continued

Richard Barnes Funeral Director Wilton Road **Melton Mowbray** LE13 0UJ Tel: 01664 565311 richardbarnes.funeral@centralengland.coop www.richardbarnesfuneral.co.uk

The Co-operative Funeralcare 66 The Parade

Oadby

LE2 5BF Tel: 0116 271 0568 oadby.funeral@centralengland.coop

The Co-operative Funeralcare 60 High Street **Oakham** LE15 6AS Tel: 01572 757415 oakham.funeral@centralengland.coop

Shepshed and District Funeral Service 31a Belton Street

Shepshed

LE12 9AA Tel: 01509 503234 shepshed@centralengland.coop www.shepshedanddistrict.co.uk

Lincolnshire

R J Scholes Funeral Service Wherrys Lane **Bourne** PE10 9HQ Tel: 01778 394687 bourne.funeral@centralengland.coop www.rjscholes.co.uk

Norfolk

The Co-operative Funeralcare incorporating Hunt's Funeral Directors 48 High Street

Caister-on-Sea Great Yarmouth NR30 5EH Tel: 01493 722240 caister.funeral@centralengland.coop The Co-operative Funeralcare 1116 Melton Road **Syston** LE7 2HA Tel 0116 269 2233 syston.funeral@centralengland.coop

The Co-operative Funeralcare 182 Thurncourt Road

Thurnby Lodge LE5 2NG Tel: 0116 241 4422 thurncourtroad.funeral@centralengland.coop

Wilf Smith & Son Funeral Directors Mill Road

Ullesthorpe LE17 5DE Tel: 01455 209236 ullesthorpe.funeral@centralengland.coop www.wilfsmith.co.uk

The Co-operative Funeralcare 82 Leicester Road **Wigston** LE18 1DR Tel: 0116 288 9486 wigston.funeral@centralengland.coop

R J Scholes Funeral Service St Georges Street **Stamford** PE9 2BJ Tel: 01780 763092 stamford.funeral@centralengland.coop www.rjscholes.co.uk

The Co-operative Funeralcare 82c Church Lane **Gorleston** Great Yarmouth NR31 7BJ Tel: 01493 445550 gorleston.funeral@centralengland.coop

Norfolk continued

The Co-operative Funeralcare 71 Westgate **Hunstanton** PE36 5EP Tel: 01485 534171 hunstanton.funeral@centralengland.coop

Northamptonshire

The Co-operative Funeralcare 1 Darley Dale Road **Corby** NN17 2DE Tel: 01536 203076 corby funeral@centralengland.coor

Towers and Son Funeral Service Church Street

Crick NN6 7TP Tel: 01788 822349 crick@centralengland.coop www.towersandson.co.uk

The Co-operative Funeralcare 115/117 Rushton Road **Desborough** NN14 2QB Tel: 01536 765662 desborough.funeral@centralengland.coop

Nottinghamshire

The Co-operative Funeralcare 93 Nottingham Road Eastwood NG16 3AJ Tel: 01773 531945 eastwood.funeral@centralengland.cod

Staffordshire

The Co-operative Funeralcare 8 Borough Road **Burton-upon-Trent** DE14 2DF Tel: 01283 568431 boroughroad funeral@centralengland.cog The Co-operative Funeralcare 30 Wootton Road Gaywood **King's Lynn** PE30 4EX Tel: 01533 768970 kingslynn.funeral@centralengland.coo

J R Norris Funeral Service 59 Edinburgh Road **Kettering** NN16 8NZ Tel: 01536 483220 norris@centralengland.coop www.jrnorrisfuneral.co.uk

The Co-operative Funeralcare 92a London Road **Kettering** NN15 7QD Tel: 01536 513123 kettering.funeral@centralengland.coc

The Co-operative Funeralcare 59 Brook Street **Raunds** NN9 6LL Tel: 01933 623432 raunds.funeral@centralengland.coop

Wellings Funeral Service 55 Derby Street **Burton-upon-Trent** DE14 2LD Tel: 01283 563555 wellings@centralengland.cooj www.wellingsfuneral.co.uk

Staffordshire continued

Forrester Brothers Funeral Directors 56 Trentham Road

Longton

Stoke-on-Trent ST3 4DJ Tel: 01782 313874 forresterbrothers@centralengland.coop www.forresterbrothers.co.uk

The Co-operative Funeralcare 94 Queensville **Stafford** ST17 4NX Tel: 01785 259847 queensville.funeral@centralengland.coop The Co-operative Funeralcare 253 Hockley Road Wilnecote **Tamworth** B77 5EG Tel: 01827 261832 tamworth.funeral@centralengland.coo

Dove Funeral Service 3/5 Carter Street Uttoxeter ST14 8HA Tel: 01889 564431 uttoxeter@centralengland.coop www.dovefuneral.co.uk

Suffolk

Harvey Brothers Funeral Directors Newgate Kirby Cane **Bungay** NR35 2PP Tel: 01508 518663 kirbycane.funeral@centralengland.coop www.harveybrothers.co.uk

The Co-operative Funeralcare 1 Terminus Building Pakefield Street **Lowestoft** NR33 0JT Tel: 01502 519550 pakefield.funeral@centralengland.coop Ine Co-operative Funeralcare Police Station Road **Lowestoft** NR32 1NY Tel: 01502 583637 Iowestoft.funeral@centralengland.coop

Fishers Funeral Service Field Stile Road **Southwold** IP18 6LD Tel: 01502 724008 southwold.funeral@centralengland.coop www.fishersfuneral.co.uk

Warwickshire

Edward Jarvis Funeral Directors Greyfriars Birmingham Road Kings Coughton **Alcester** B49 5QF Tel: 01789 764661 edwardjarvis@centralengland.coo www.edwardjarvis.co.uk The Co-operative Funeralcare 103 High Street **Coleshill** B46 3BP Tel 01675 462276 coleshill.funeral@centralengland.coop

Warwickshire continued

Wilf Smith & Son Funeral Directors 25 Main Street Bilton

Rugby

CV22 7NQ Tel 01788 814157 bilton.funeral@centralengland.coop www.wilfsmith.co.uk

West Midlands

The Co-operative Funeralcare 295 Fox Hollies Road **Acocks Green** B27 7PS Tel: 0121 707 8760 acocksgreen.funeral@centralengland.coop

Stephanie J Mason Funeral Directors 356 Bradford Road

Castle Bromwich

B36 9AD Tel: 0121 748 3131 stephaniejmason.bradfordroad@centralengland.coop www.stephaniejmason.co.uk

The Co-operative Funeralcare 339 Chester Road

Castle Bromwich B36 0JG Tel: 0121 776 7749 castlebromwich.funeral@centralengland.coop

The Co-operative Funeralcare 313 Marsh Lane

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The Co-operative Funeralcare 616 Walsall Road

Great Barr B42 1EZ Tel: 0121 358 1885 greatbarr.funeral@centralengland.coop

The Co-operative Funeralcare 180 Robin Hood Lane Hall Green

B28 0LG Tel: 0121 778 5097 hallgreen.funeral@centralengland.coop The Co-operative Funeralcare 62 High Street **Harborne** B17 9NJ Tel: 0121 427 5015 harborne.funeral@centralengland.coop

The Co-operative Funeralcare 200-204 Hawthorn Road **Kingstanding** B44 8PP

Tel: 0121 382 9993 kingstanding.funeral@centralengland.coop

The Co-operative Funeralcare 36 East Meadway **Kitts Green** B33 0AP Tel: 0121 784 5960 kittsgreen.funeral@centralengland.coop

The Co-operative Funeralcare 1017 Alcester Road South **Maypole** B14 5JA

Tel: 0121 430 8222 maypole.funeral@centralengland.coop

The Co-operative Funeralcare Enterprise House Kingsbury Road **Minworth** B76 9AG Tel: 0121 351 6434 minworth.funeral@centralengland.coop

Ambler Brothers Funeral Directors 350 Alcester Road **Moseley**

B13 8LJ Tel: 0121 449 7710 amblers.moseley@centralengland.coop www.amblerbrothers.co.uk

West Midands continued

N Wheatley and Sons Queens House 428-430 Moseley Road **Moseley**

B12 9AT Tel: 0121 440 1020 wheatleys@centralengland.coop www.nwheatley.co.uk

The Co-operative Funeralcare 19 Great Brook Street **Nechells** B7 4EN Tel: 0121 359 1919 greatbrookstreet.funeral@centralengland.coop

The Co-operative Funeralcare 24-26 Birmingham Street

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The Co-operative Funeralcare 1095 Chester Road

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Quinton B32 2RE Tel: 0121 423 3330 quinton.funeral@centralengland.coop

The Co-operative Funeralcare 155a New Road **Rubery** B45 9JW

Tel: 0121 453 2895 rubery.funeral@centralengland.coop

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The Co-operative Funeralcare 1048 Yardley Wood Road **Yardley Wood** B14 4BW Tel: 0121 474 6562 yardleywood.funeral@centralengland.coop

Worcestershire

The Co-operative Funeralcare 23 High Street **Bromsgrove** B61 8AJ Tel: 01527 833576 bromsgrove.funeral@centralengland.co

George Crump and Son Funeral Directors 32-33 Hanbury Road

Droitwich

WR9 8PW Tel: 01905 773339 georgecrump@centralengland.coop www.georgecrump.co.uk The Co-operative Funeralcare 11 William Street **Redditch** B97 4AJ Tel: 01527 66661 redditchhuxley.funeral@centralengland.coop

The Co-operative Florists

The Co-operative Florist 8 Borough Road **Burton-upon-Trent** DE14 2DA Tel: 01283 568478

The Co-operative Florist 55 West Bars **Chesterfield** S40 1AZ Tel: 01246 551206

The Co-operative Florist 73 Normanton Road **Derby** DE1 2GH

Tel: 01332 340382

Crumps Florist 33 Hanbury Road **Droitwich** WR9 8PW Tel: 01905 795393 The Co-operative Florist 620 Walsall Road **Great Barr** B42 1EZ Tel: 0121 358 6641

Sandra Florists Edinburgh Road Kettering NN16 8NZ Tel: 01536 524680

The Co-operative Florist 118 Hawthorn Road **Kingstanding** B44 8PX Tel: 0121 350 9090

The Co-operative Florist 247 Uppingham Road Leicester LE5 4DG Tel: 0116 246 0266 John Wood's Flower Centre 3a Salter Street **Stafford** ST16 2JU Tel: 01785 258173

The Co-operative Florist 1290 Pershore Road **Stirchley** Birmingham B30 2XU Tel: 0121 486 1491

www.flowers.coop

The Co-operative Memorials Showroom

The Co-operative Memorials 224 Charnwood Road **Shepshed** Leicestershire LE12 9NR Tel: 01509 507330 shepshed.masonry@centralengland.co

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